

Brian Donahoo

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OVERVIEW

A energetic self motivated professional with a unique combination of technical, management and customer service skills, with seven years experience developing innovative solutions to complex customer requirements.

TECHNICAL TOOLS

- Window 2000/XP/9x
- Linux Mandrake 9.1
- Apache 2.0/MS IIS
- PHP
- MySQL/PostgreSQL
- JavaScript
- HTML/CSS
- ASP
- Adobe Photoshop
- Veritas Backup Exec
- Sendmail
- Visual Basic
- Concurrent Versioning System
- MS Office Professional 2000/2002/XP
- Crystal Reports 8.5 - 10

EXPERIENCE

Network Specialist, March 2006- Present

Texas Credit Union Department, Austin, Texas

- Develop web based PHP/MySql database application to collect credit union exam statistics and schedules
- Develop database requirements to suit user reporting requirements
- Develop in depth reports from database using Crystal Reports
- Install, maintain, upgrade web server, data, database server and exchange server.
- Research new web threats and apply security to web interface of applications.

Network Analyst, July 2000 – March 2006

Travis County, Austin, Texas

- Design, Build, and Enhance interactive web based programs using PHP, MySQL, HTML, CSS and Javascript.
- Work closely with non technical staff to evaluate data reporting requirements
- Analyze data to pinpoint data entry and structural errors
- Analyze user requirements for product tracking and statistical reporting
- Build, maintain, optimize network, intranet, database, and file servers.
- Develop and maintain backup/disaster recovery plan
- Maintain, and upgrade multiple server hardware, software and operating system configurations, including Novell Netware, Microsoft server, and Linux Mandrake.
- Develop and engage multiple projects involving numerous team members
- Maintain workstation configuration settings for on-site and remote locations.

Operations Specialist, June 1999 - July 2000

Star Systems, Inc. San Diego, CA

- Provide solutions to member's settlement questions.
- Troubleshoot ATM transaction errors using multiple platforms.
- Projects include developing a functional call center database to track outbound client calls.
- Develop procedures and training materials for using the call center database.
- Assist in Use Case development for Star Station web based ACH dispute tracking program.

Work Director/LAN Admin, June 1997 - July 1999

Union Bank Of California, San Diego, CA

- Monitor work-flow, scheduling and assign special tasks, noting individual performance
- Conduct one on one employee counseling and performance reviews
- Reduced Department overtime from 110 hours per week to 5 hours per week.
- Developed training materials
- Train staff on all mainframe and PC applications.
- Served as the primary contact for database trouble shooting and problem resolution to 225 branch offices.

Electronic Processing Rep/LAN Admin, July 1996 - June 1997

Union Bank Of California, San Diego, CA

- Review, audit, and edit ACH files for accuracy, prior to delivering to Federal Reserve Bank
- Report numbers to management of file transmissions and correcting errors in files if needed.
- Primary contact for the Local Area Network, providing troubleshooting and client error resolution.

VOLUNTEER

Big Brother Big Sister, Central Texas
Mentor to young man
January 2001 – October 2004

aGLIFF, Austin, Texas
Database/Web Developer
January 2002 – July 2003

Texas State Aquarium
SCUBA Diver
February 2004 - Present